

# Return Merchandise Authorization (RMA) Claim Form

## **Buyer Use only:**

Please ensure all the fields are filled in.

<b>Name:</b>	
<b>Address:</b>	
<b>Address</b>	
<b>Town</b>	
<b>County</b>	<b>Post code</b>
<b>Country</b>	
<b>Email:</b>	
<b>eBay User Name:</b>	
<b>Item Description</b>	

**Return to:**  
**ITSP**  
**RMA Dept.**  
**North Horsemount**  
**Kilcorney, Mallow**  
**Co. Cork**  
**IRELAND**

## **Claim Detail**

<p><b>Please note why you are returning this item, be as detailed as possible.</b></p>	
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Would you like: Replacement/repair \_\_\_\_\_ or refund \_\_\_\_\_

***ENCLOSE this sheet with your product, this is a required step!!!!.***

**WARNING:** All returned items are inspected and compared to our notes on that specific product, including pictures, serial numbers and other identification information, any fraud will not be tolerated and we will respond with the strongest legal measures available. We apologies for the harsh sounding warning and for this extra step, it was not our original policy to have such strong measure but due to a LARGE number of people defrauding us, this was forced upon us.

## **Seller use only:**

**Refund** \_\_\_      **Repair** \_\_\_      **Other** \_\_\_      **Replacement** \_\_\_

**Date** \_\_\_\_\_      **Signed By** \_\_\_\_\_