



Version 2.0

Manual for End Customers

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Introduction

First of all we would like to thank you for your decision to choose a provider that uses the newest version of the administration panel Tuxtools.

Tuxtools, compared to other administration panel, has developed its own way to administer a webhosting account, based on Linux server. To our mind this way is much easier for the customer and minimizes the customer's and the provider's work.

After you have acquainted yourself with Tuxtools you will realize that a lot of things are easier than you are used to from your previous administration panel. If this is the case, we have done a great job and that encourages us for the further development.

This manual inducts you into the fundamental steps in Tuxtools. Based on several case studies, we will show you how easy the Tuxtools administration of your webhosting account is and how you can handle it without any problems.

But now let's walk the talk.

The first Tuxtools Login

Tuxtools is based on a central database solution. Therefore you are always able to access the administration panel for all Tuxtools administered websites (from one provider) at the same URL. Your provider will have sent you the name of the URL with your log-in data.

After you have accessed this URL you will see the following display screen:



TuxTools2 Login...	
Domain: www.	<input type="text"/>
Passwort:	<input type="password"/>
<input type="button" value="Einloggen."/>	

Login via QuickLogin möglich	
<input type="button" value="Einloggen"/>	

Sprache wählen	
Deutsch	▼
<input type="button" value="Ändern"/>	

Passwort per eMail anfordern	
Kontakt-eMail Adresse:	<input type="text"/>
<input type="button" value="Passwort anfordern"/>	

Here it is: Tuxtools' welcome page. As you can see, you have numerous options which we would like to explain.

On the top you see the chart "Tuxtools 2 Login". Please enter your domain name and your password (which you have received from your provider) here. Now you can log into Tuxtools. But you can change even more modulations here.

Beneath the login button you'll maybe find the chart "Login via Quick Login possible". After you have activated this option within Tuxtools, you will find this chart on the welcome page. Now you have the possibility to log into Tuxtools without entering your log-in data again. But we'll get back to that later.

The next chart is "Please choose your language". Here you can pick the language for Tuxtools. The Version 2.0 supports English and German, but other languages are soon to follow.

The last chart on this page is "request password via email". In case you have entered a contact email-address in Tuxtools, you will now receive an email with your log-in data to your contact email-address.

Please go ahead and log into the admin area of Tuxtools. Please enter your domain name and the password and press "Log in".

Tuxtools-Overview

After you have entered the admin area, you'll see the following page:



Since Tuxtools supports different designs and layouts, it might happen that your provider has chosen another layout as presetting for your account. These screenshots might therefore look a little different than those you see in your Tuxtools admin area.

Below is a short list of the menu items which Tuxtools offers.

- Domain-Administration
- email-Administration
- Mail-Filter
- Mailing-Lists
- Webalizer
- Frontpage-Extensions
- FTP-User
- Protect Directories
- MySQL
- Quota
- Traffic
- Web-CronJobs
- Own Error Documents

Account Information

Quick-Login

Preferences

Logout

Please take into consideration that these are merely features that Tuxtools provides generally. This doesn't automatically mean that these features are included in your booked package. Since some features may cause a higher server load, it might happen that your provider charges you for its provision additional costs.

You will find a help button for every menu item. To access this help please press the question mark at the upper left corner of the display. Furthermore you will see the domain name which you have logged into Tuxtools at the upper right corner.

The following pages will give you a detailed explanation of each menu item.

Domain Administration

Please click onto the button "Domain Administration" on the left hand side. Here are all the domains listed, which you have already added. It appears an overview of your domains. **If you don't have the permission to add additional domains, the following explanations do not apply to you. In this case please forward to section "CName Overview".**

On the right hand side you are able to use the quicksearch which enables you to keep track of even a large number of domains. Even if you only enter a part of the domain name, e.g. .com, Tuxtools will show you all domains that apply to this part.

Right underneath is the field "Show passwords". If you like, Tuxtools can show you all the passwords that have been assigned. For safety reasons it is necessary that you enter the password which you use to login into Tuxtools.

In the chart below you will find an overview of all added domains (if there are any). The field "Option" enables you to use different possibilities to edit your domains.

Edit

Please click on “edit”. A page appears on which you can edit all privileges of the chosen domain.

After you have activated some options (e.g. “Allow email”), more input fields will appear to enable you to define limitations. You are able e.g. to set up a certain number of POP3-accounts. The entry of -1 means unlimited in Tuxtools.

All changes you have done here are promptly activated. Therefore the domain-owner is able to use these features right away.

Delete

You are able to delete a certain added domain with the option “delete”. After you have activated this link, you will be asked once more if you really want to eradicate the domain from Tuxtools. Please enter yes for continuing the erasing procedure. Please keep in mind that this domain and all data related to it will be irrevocably deleted if you confirm the security question.

In case there were added domains to the deleted domain you will be asked if you want to eradicate these domains from Tuxtools or if you want to add them to your own domain.

Lock

If you want to lock your domain for a short time, you might do that with the option button “lock”. In this case you have different options which you can combine naturally.

Deny access to the webfrontend

Here you just lock the access to Tuxtools. The domain owner is not able to make any changes in Tuxtools. This is a helpful option if you take on the entire supervision of the domain and would like to prevent changes from the domain owner.

Move the domain into holiday-status

This option enables you to block a certain domain. After you have activated this option, a website (from where you defined) will show up that indicates why a certain domain has been blocked.

Deny access to FTP-server

After you have activated this option, the domain owner is no longer able to access the FTP-Server. He cannot change his website or download existing domain contents.

Deny access to mailserver

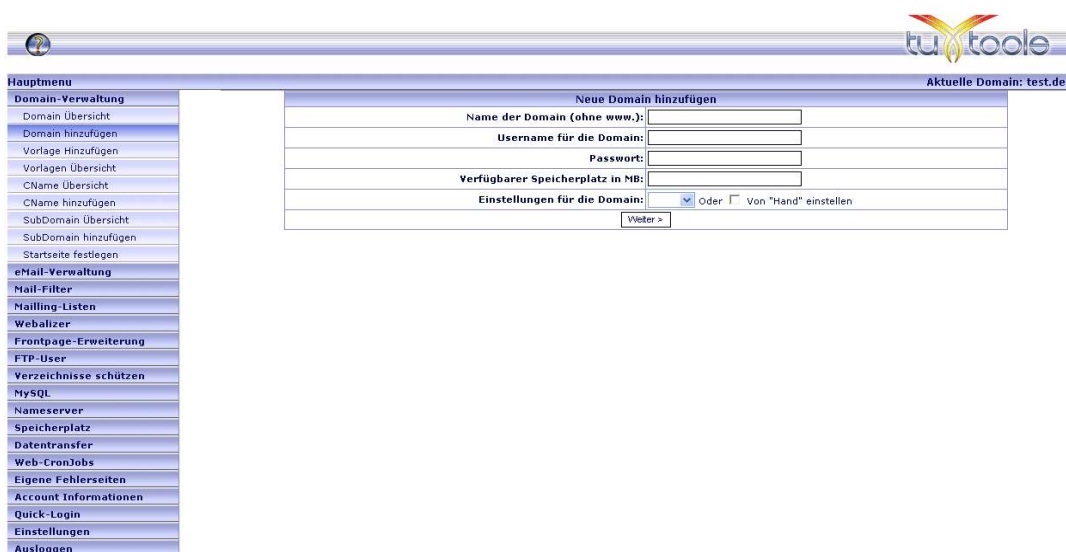
After activating this option, the domain owner and all added email users will not be able to access the mail server anymore. Mails that have been sent to this domain, will not be delivered. Instead they will be send back with the information "Account temporarily suspended".

After you have confirmed the button "change", these adjustments will be activated on the server after the next update of the configuration.

Add Domain

To add a domain in Tuxtools is as easy as winking. Furthermore, you can add new domains with just a few entries in no time. Furthermore you are quickly able to assign all necessary adjustments, access rights and nameserver entries to the new domain.

Added domains in Tuxtools will automatically be entered into the nameserver of your provider. Therefore it is not necessary to authorize an external service provider or to create the nameserver zones manually.



The screenshot displays the Tuxtools web interface. On the left is a navigation menu with categories like 'Domain-Verwaltung', 'eMail-Verwaltung', and 'Einstellungen'. The main content area shows a form titled 'Neue Domain hinzufügen'. The form includes input fields for 'Name der Domain (ohne www.)', 'Username für die Domain', and 'Passwort'. Below these is a field for 'Verfügbarer Speicherplatz in MB'. At the bottom of the form, there is a section for 'Einstellungen für die Domain' with a dropdown menu set to 'Oder' and a checkbox for 'Von "Hand" einstellen'. A 'Weiter >' button is located at the bottom right of the form. The top right corner of the interface shows the current domain as 'test.de'.

As soon as you have clicked on the button “Add Domain“, a new side appears where you can add your domains. Here are input fields for the most important information which you need for your new domain. Insert the new domain name into the field „Name of the Domain“. Please keep in mind to enter the name without http://www.

Please enter a username into the provided field. Later on this name will be necessary for certain services. The username may include up to 8 letters. Capital letters and numbers will not be supported out of compatibility reasons.

The next step includes the password for this domain. It may contain up to 32 characters with capital letters, lower case letters, numbers and symbols. For safety reasons please choose always passwords that include at least one symbol and one number.

Now you are able to assign a certain amount of space. Please enter just the number in MB, without MB or GB.

The next step is to choose whether you want to manually assign more adjustments for this domain or to generate these out of the account template. You are able to save adjustments in the account template for perseverative configurations. We will come back to this later.

If you assign adjustments manually, please activate the button “Next“ which will lead you to the adjustments for this domain. These assignments here are equivalent to those you'll find in “Domain Overview – edit“. Please consider for fields that ask for a limitation in terms of numbers, -1 is equal to unlimited. The user may use or add this adjustment as often as he likes to.

After you have assigned these modifications please confirm it my clicking on “Add“. All adjustments will be saved and the domain will be set up on the server during the next update of the server configuration.

Your provider should have told you the nameserver for the added domains by now. Therefore you are able to order or register the new domains after you have added them in Tuxtools.

Add Account-templates

Tuxtools supports account templates that allow you to save perseverative configurations while adding domains. Thus you can forbear from repeated changing of the entire adjustments for new domains.

You can assign these adjustments in the menu “Domain Administration – Add Account templates“. It is actually the same form as to add a domain. The only difference is that now you have to assign a name where the account template is supposed to be saved to.

After you have done the changes, these will be available while adding new domains.

Account-templates Overview

Here you will find all assigned account-templates. You are able to edit or delete them. Please consider that a change of the account-template will not affect the already added domains.

CName Overview

CNames are domains that are assigned as additional domains to an already existing domain. These point to the same webspace and to the main index of the main domain if not specified differently.

Otherwise CNames have no other functions which means no own FTP-access or email-accounts. Mails that are send to a CName will be automatically forwarded to info@maindomain.xy.

You may edit or delete the CName in the column "Option".

Add CName

Here you are able to add more CNames to your existing main domain. Please bear in mind to add CNames without `http://www`.

In the subjacent filed "Subdirectory" you can specify to which subdirectory the CName should point to. Therefore you are able to show certain parts of your main domain under a new domain.

Subdomain Overview

Here you see an overview of your added subdomains. Subdomains are 3rd level domains which have to be a part of the main domain, e.g. `http://test.yourdomain.com` is a subdomain of `http://www.yourdomain.com`

Add Subdomains

Subdomains have the same functions as a "regular" domain in Tuxtools. The editing as well as the setup of subdomains is therefore identical to the setup of domains. Thus we will not explain it furthermore. The only exception of adding a subdomain is that you do not have any account-templates.

Setup startpage

Here you can define your startpage which will appear when new added domains will be displayed. The page must be part of your main domain and should be a .html file. Dynamic contents are not possible here.

After you have added a new domain, this file will be copied to it. This guarantees that the user gets a note that his/her domain is now activated. It makes sense to give the user first information about his/her domain (e.g. where to find the customer's manual, how to save the data to a FTP-account, etc.)

Please enter here a relative path to the file. In case the the file for the startpage is located in the sub folder "startpage", please enter „./startpage/index.html“.

email Administration

After you have clicked on the button "email Administration" you will see an overview with all registered email addresses.

Furthermore you will be able to review the functions of each email address, e.g. POP3 or IMAP, password, email forwarding and autoresponder (automatical email answer when receiving an email).

Tuxtools gives you the possibility to assign each email address to a POP3 or IMAP-address. Additionally you can define an email forwarding and autoresponders for each email address. Of course you can do so without using a POP3 or IMAP account.

Edit

Here you can edit the chosen email account. It doesn't make a difference if you choose either a POP3 or an IMAP-account, but please consider that only one is possible. Alternatively you can simply set up a forwarding or an autoresponder. In this case please do not mark the option POP3 or IMAP.

Additionally you are able to set up an email forwarding to one or more addresses. For this purpose please select the option "forwarding" and an input field appears where you enter the new forwarding address. After you have confirmed the button "add", this new address will be registered and now you can either add another forwarding address or delete an existing one.

Furthermore you can add an autoresponder. After choosing this option a new input field appears. Please enter a user-defined text which will be automatically send to the sender after receiving his email. This option is mainly used as an acknowledgement or for informing people about an absence of the owner of this email account.

Delete

You may delete selected email accounts with this option. Please confirm the request with "Yes" when the account is supposed to be deleted or with "No" if the account should not be deleted.

Add email

Here you can add new email accounts. It doesn't make a difference if this account is a POP3 or IMAP account. It is only important that you can only choose one of these options. Alternatively you can simply set up a forwarding or an autoresponder. In this case please do not mark the option POP3 or IMAP.

Additionally you are able to set up an email forwarding to one or more addresses. For this purpose please select the option "forwarding" and an input field appears where you enter the new forwarding address. After you have confirmed the button "add", this new address will be registered and now you can either add another forwarding address or delete the just now registered one.

Furthermore you can add an autoresponder. After choosing this option a new input field appears. Please enter a user-defined text which will be automatically send to the sender after receiving his email. This option is mainly used as an acknowledgement or for informing people about an absence of the owner of this email account.

Own Mailserver

Tuxtools gives you the possibility to define its own mailserver that receives emails directly. This might be e.g. a Microsoft Exchange-Server in your house which is connected via a stativ IP-address.

Just enter the IP-address or the server's host name here to receive all incoming emails on your mailserver in the future.

Tuxtools will then send all incoming emails via this server. The setup for email accounts in Tuxtools is not necessary anymore and will be blanked in Tuxtools' menu until the own mailserver is deactivated in Tuxtools.

Please keep in mind that for this option it is obligatory to enter a

static IP-address and its own mailserver. It will not be checked if the external mailserver is accessible or if it works correctly. You only should use this option if you are absolutely sure that everything works properly.

Mail-Filter

Here you can check your emails with the Tuxtools spam and virus filter.

All incoming emails will be scrutinized and on the basis of different criteria either delivered, send to an alternative quarantine account or deleted immediately.

You active the virus filter with the option "Virusfilter active". It tests all incoming mails for virus attacks. After this option has been activated a new menu appears. Here you can decide if the found virus mails should be either deleted or forwarded to an alternative email account (either inside or outside of your domain).

The spam filter (spam means a certain breakfast meat and is related to a sketch of Monty Python) is supposed to intercept unrequested advertising emails. You have the following options:

Spamfilter active Yes/No

The first and most important question: do you want your emails to be filtered? If you choose "no", all emails will be forwarded to your account and all other options are then not relevant anymore.

Insert header-info never/above factor/always

The spam filter can add another header-info to each email which contains information about the calculated spam factor. Here is an example for such a header-info:

```
X-Spam-Status No, hits=2.1 tagged_above=-100.0 required=4.9
tests=NO_REAL_NAME, UNDISC_RECIPS
X-Spam-Level **
```

Meaning

"No"	no spam
"hits=2.1"	calculated factor 2.1,
"tagged above=-100"	tagged above -100 (meaning always)
"required=4.9"	the email will be handled seperately (see above)
"tests"	shows what is conspicuous about this email

X-spam level serves once more as a simple recognition of the spam factor, the more stars the more likely it is about spam.

These header-info serve to get the right feeling for the average spam factor of the incoming emails. This enables you to adjust the option correctly.

Insert 'SPAM' into subject never/above factor x

You are able to extend the subject around the word "SPAM" with an adjustable factor to sort doubtful emails locally easier. Otherwise these emails will be delivered normally.

Don't deliver SPAM never/above factor x

Please note! If you choose a factor here, all emails with a higher factor will not be delivered anymore. The setting should only be carefully entered after many tests (too high is better than too low).

Found SPAM mails delete/forward to

If you have chosen a spam factor before, you are able to decide what to do with these emails. If you insert "delete", all emails above the spam factor will be deleted right away. These mails are not delivered at all. In case you want to make sure that these emails are not deleted without being delivered, you can enter a different mail address. All spam mail will be delivered to this address, so you can check on it from time to time.

The following settings have proved themselves for spam. Insert header info "always", Insert spam into subject "above factor 4.0", don't deliver spam "above factor 7.0". Please check on these settings once in a while based on the header info and change it if necessary.

Webalizer

The administration panel Tuxtools gives you the possibility to install a page statistic for your domain. Tuxtools uses the program "Webalizer", which creates a detailed statistic about the visits of your domain.

Webalizer supports different languages which you can choose during the installation progress.

After the installation you'll find the statistics at <http://www.YourName.com/usage>. Please remember to enter your own domain name instead of YourName.com.

The statistic will be updated once a day. Your provider has chosen the time for the update, so please contact him if you need to know the exact time. Usually,

all updates are made during the night.

Frontpage-Extensions

Here you may install the extensions for Microsoft Frontpage ®.

Frontpage needs specific server extensions to run certain settings which were created with Frontpage properly (e.g. forms, guestbooks, etc.). Please note that these extensions uses webspace from your domain. So please do not install these extensions if you ordered a smaller package (less than 5 MB).

After you have installed the server extensions, you may upload your with Frontpage created web via HTTP or FTP onto the server. For this purpose please enter your log-in data which you have received from your provider. Please consider that to be able to publish your data, please enter via HTTP port 80 and via FTP port 21.

FTP-User Overview

Here you have an overview of your added FTP-user.

You may add more FTP-users and set up specific settings for their access rights to either certain subdirectories or to the main directory.

The main FTP-user is always called “@YourName.com” whereas you have to put in your own domain name. Further users are then called “[user@YourName.com](#)” whereas you need to put in the assigned username and enter your own domain name.

Add FTP-User

Now you are able to add additional FTP-user. Please enter the new username into the input field “name of the FTP-user”. Please keep in mind that you only have to enter the first part of the username (everything that is supposed to be in front of @YourName.com)

Please enter the password next, which should contain at least one number and one symbol.

Last, but not least, please enter, which subdirectory the FTP-user might work on. If you don't enter any information here, the user will have access to the main directory. If the user only should be able to access the subdirectory e.g. “test”, please enter “/test” here. Here you always enter the relative path from the main directory.

Protect Directories

After you have clicked here, you will find an overview of your already added protected directories. You may add, delete or edit a directory protection here.

If a directory is protected, the visitor of this directory is asked to enter a valid password. Without entering the password, the visitor is not able to access the protected directory.

Protect a directory

Here you are able to protect an already existing directory. Please enter an arbitrary username into the input field "username of directory" and a password into the input box "password".

Please fill out the box "Directory" with the name of the directory you would like to be protected. If this directory is called "test", please enter "/test" here. You always enter the relative path from the main directory here as well.

MySQL

All already added MySQL databases and their users are listed here. Like in any other overview, you may add, delete or edit the database. After you have added a new database and its assigned user, you can review and edit this database with the pre-installed administration tool PhpMyAdmin.

You are able to access the administration tool at <http://www.YourDomain.com/mysqladmin>. Please remember to exchange the domain name with your real domain.

Add database

Here you can create a new database. After you have entered a name for the new database, you may click on "Add". The database name always consists of the username for your domain (which you have gotten from your provider) and an additional name part which you may choose. Look out: You have to assign a user to this database before you can work at it. Therefore please enter a username first ("Add User"). After this one has been created, you may assign one or more users to the database using the function "Database Overview – Assign User".

After you have completed the setup of the new database, you may now administer it using the easy administration tool PhpMyAdmin. You will find it at www.YourDomain.com/mysqladmin, but please remember to enter your real domain name instead of YourDomain.com.

User Overview

All database users are listed here. The column “username” shows the existing users and the appendant password in the column “password”. The column “option” enables you to edit or delete any user.

Edit

Here you are able to assign a password to the database user or change the username. The password may contain up to 32 characters with letters, numbers and symbols. After you have done the necessary changes, please activate these by confirming the “edit” button. The changes will be updated after a certain time which the system administrator has adjusted.

Add User

After you have started a database, you can add here a database user. Please enter a user-defined name into the input field and confirm the name with the button “Add”. The username for a MySQL database always contains the username for your domain (which you have received with your login data) and an arbitrary name part.

After you have added the database user, you may now assign him to a certain database in the menu item “Database overview”. Please click on the button “Assign user” and choose a certain username.

Quota

Tuxtools offers you an overview of your used quota (of your domain as well as of all added domains). You can check at all times if there is still enough quota left or if you maybe have to delete certain files or rather rent more quota from your provider.

The quota that has been assigned by your provider will be cumulatively calculated for all services. This means e.g. that you are able to allocate your quota among http-files, emails and MySQL databases. There is no limit for single services. You are simply not allowed to use more quota than you have been assigned to.

The quota overview is updated once a night.

Traffic

Most users are highly interested to know how much traffic they have caused. You are able to check this on the basis of the menu item “Traffic”.

The display of the traffic is updated every hour and shows you the daily and

monthly traffic for the services http, email, and FTP.

Furthermore you are able to view the quota of the added domains.

Web-Cronjobs

Tuxtools offers you the possibility to access certain addresses through your webserver in a defined interval. This is necessary for some scripts so that they work properly.

After opening the menu item “Web-Cronjobs“, you get an overview of all cronjobs that have been set up. Here you are able to either edit or delete them.

Add Cronjob

In this menu item you can set up cronjobs, which is quite simple. You merely have to enter a certain time or an interval and enter the address which you want to access. It is not possible to access external addresses for safety reasons, therefore your domain name is already displayed here, so you only have to enter the path to your script. After you have clicked on the “Add“ button, the cronjob will be set up.

Own Error Documents

In case of certain errors, the webserver provides you with so-called error codes. These enable you to display specific error messages based on the occurred mistake. You are able to define your own error documents which are displayed on your domain as soon as the error occurs.

Tuxtools supports all important error-codes. These are as follows:

400 Bad Request

The request could not be understood by the server due to malformed syntax. The client SHOULD NOT repeat the request without modifications.

401 Unauthorized

The request requires user authentication.

403 Forbidden

The server understood the request, but is refusing to fulfill it.

404 Not Found

The server has not found anything matching the Request-URI.

500 Internal Server Error

The server encountered an unexpected condition which prevented it from fulfilling the request.

Account Information

In case you are interested in which privileges have been assigned to you by your provider, you may survey this here. Furthermore, you are e.g. able to check how many POP3-accounts are still available respectively how many have already been used. The specification “-1” stands for “unlimited”.

Quick Login

In case you are tired of always entering your login data for every single Tuxtools session, you may activate the quick login function in Tuxtools. For this purpose a certain cookie will be downloaded to your computer which includes the necessary login information. The next time you access to Tuxtools, you'll find the “Login via Quick Login possible” button on the entrance page. You are automatically logged into Tuxtools by confirming this button.

Active Quick Login

You activate the quick login with this menu item. A warning appears which reminds you that you should only use this function when you are the only person working on your computer. Please do not active the cookie using a computer shared by others (e.g. an internet cafe). Otherwise an unauthorized person might access your domain and your personal files and data.

If you are absolutely sure to use the quick login function, please confirm the button “Set cookie”. Afterwards you are able to log into Tuxtools without entering your entire login data.

Deactivate Quick Login

In case you want to deactivate the quick login function, please click on the button “Remove Cookie”. Please keep in mind that the final deletion of the cookie will be completed after you have closed the webbrowser.

Preferences

Here you are able to make different adjustments, e.g. to change the language or the design. Furthermore you have the possibility to enter a contact email-address. This is necessary in case you loose or forget your password. If you have entered an email address here, you are able to request the login data on

the entrance page.

Design

Tuxtools offers you different designs. You may choose any design listed here. Just select one and confirm it with “change”. Right afterwards Tuxtools appears in the new design and you are able to proceed as normal. This design will persist until you change it again.

Contact email address

In case you loose or forget your password, it makes sense to enter a valid email address here. After this address has been defined, you may request your password on the entrance page at any time. It is advisable to enter an email address outside of Tuxtools (e.g. a freemail address which you retrieve regularly) in case you have lost the passwords for the added email accounts as well.

Language

Of course you are able to use a different language for Tuxtools. Presently English and German are available, but other languages are going to follow shortly.

The new language will be activated after you have confirmed it and will persist until you change it again.

Password

Here you may change your password for Tuxtools. For security reasons please enter the old password as well. After you have entered and confirmed the new password, you just have to click on “change” to activate it.

Please keep in mind that hereby you have also changed the password for the main FTP user.

Virtual Logout

In case you have used the Virtual Login function for another domain (in the domain overview), you will find the “Virtual Logout” underneath the “Logout” button. This enables you to end the administration on the current domain you are working on and to return to your main domain.

Logout

After you are done with your Tuxtools session, you may log out of the panel with this function. It is no longer possible to return to Tuxtools using the “Back” button on your browser. This is the reason why you should always use the logout, especially if you are using a computer shared by others.

Close

You are now acquainted with our administration panel Tuxtools. We are sure that you have realized how easy it is to administer your domains using Tuxtools.

We are permanently advancing the development of Tuxtools which certainly includes the enhancement of this manual. In this case you will receive the new version from your provider.